

BASHKI TË FORTA

STRONG MUNICIPALITIES - for citizens



MUNICIPAL PERFORMANCE

A project of the Swiss Agency for Development and Cooperation SDC



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
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Swiss Agency for Development
and Cooperation SDC

Implemented by



HELVETAS

Management of Municipal Performance

Initiated and funded by the Swiss Agency for Development and Cooperation SDC and implemented by Helvetas, the Bashki te Forta Project provides technical assistance to support municipalities in implementing the concept of performance management as an instrument of local public service administration. The project aims to advance the application of this concept in cooperation with all actors involved in the process of building the performance management system, including local self-government units (LGUs), the State Minister for Local Government, Agency for the Support of Local Self-Government Units, the Ministry of Finance and Economy, associations of local self-government units, Institute of Statistics of Albania, etc. The project is engaged in supporting LGUs in the stabilization and effective exercise of the performance management function, the strengthening of performance management units, through the direct assistance provided.

At the same time, the Project collaborates with the inter-institutional working groups to suggest a system of measuring the performance of local public services in a harmonized way and based on minimum national standards. This system will be based on a set of indicators for monitoring the performance of LGUs. This list of suggested indicators, which will be drawn up in cooperation with and agreement between the central government and LGUs, will be linked to a grant scheme, which will support those municipalities that will show commitment, results and innovation in improving local public services.

Through the provision of technical assistance as well as performance-based grants, municipalities are expected to increase their capacity also in relation to the collection, storage, processing and analysis of data for public services as well as to use information on the performance of public services to support local policy making and communication with citizens. The information that will be produced will be used by the municipalities to compare similar municipalities and to understand how they can translate the national sectoral policies and strategies into local ones.

The performance of local public services is closely related to service standards. For this reason, through the discussions on the minimum national standards, it is expected that more important issues will be raised and solutions related to their successful application will be identified, thus contributing substantively to the deepening of fiscal decentralization.

Contact Info

📍 Rr. Ismail Qemali, Nd. 18, Kati 4, Ap. 20,
Tirana, Albania

🌐 www.bashkiteforta.al

✉ bashkiteforta@helvetas.org

📘 www.facebook.com/bashkiteforta

